Frequently Asked Questions for MTP-20

1. **MTP-20 is not working with my android smartphone. What do I make it work?**

   In some smartphones, the default camera app does not support external microphones. In that case, you can use the camera app called 'Open Camera'. Follow these instructions:

   a. Install 'Open Camera' from Playstore with this link- https://bit.ly/3bAodYk.
   b. Click on the setting button (on the top right corner).
   c. Click on 'Video settings'.
   d. From the list, click on 'Audio source'.
   e. Select 'External mic (if present)'.
   f. Go back, record a video from the and check if the audio is being recorded.

2. **My smartphone does not have a headphone jack. How do I connect MTP-20?**

   Some smartphones do not come with a 3.5 mm headphone jack. In that case you can use a 3.5 mm dongle. This dongle plugs into the charging port and gives you a headphone jack.

   a. For iPhones, use a 'Lightening to 3.5 mm dongle'.

   b. For android phones, use a 'USB C to 3.5 mm dongle'.

3. **How do I connect MTP-20 to my Digital Camera?**

   MTP-20 comes with a 'TRS Adaptor' as an accessory in the box. Use the TRS Adaptor to connect the microphone to your

   Camera.

4. **How do I connect MTP-20 to my PC?**

   MTP-20 comes with a 'TRS Adaptor' as an accessory in the box. Use the TRS Adaptor to connect the microphone to your PC.

5. **How do I use MTP-20 for Video Calling apps like Zoom, Skype on my Laptop?**

   a. If your laptop has separate 'mic' input and 'headphone' output, then connect the MTP-20 into the 'mic' input (with the TRS adaptor) and your headphones on the 'headphone' output.

   Laptop with separate mic and headphone jacks   Laptop with a single combination jack

   b. If your laptop has a single headset jack, then you can use MTP-20 in two different ways:

i. Connect the microphone MTP-20 into the headset jack and use Bluetooth earphones/headphones for monitoring.
ii. Use an audio splitter which convert the single jack into 2 separate jacks. This way you can connect your wired earphones/ headphones to monitor.

 or

Change the audio source and destination accordingly in the software's settings.